



## 2024 – “What’s happening at Whidbey SeaTac Shuttle!!”

To Our Valued Customers—

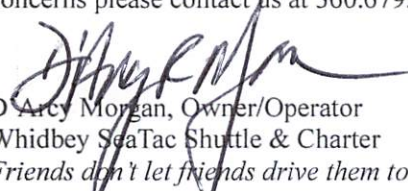
“December 2023” Whidbey SeaTac Shuttle & Charter celebrated 20-years of serving Whidbey Island and surrounding areas – hard to believe 20-years ago the company started with 2- airport shuttle runs a day with vans, growing to 10-daily runs with a fleet including mini-coaches. As well as providing charter services for weddings, sports events, and wine tours.

We appreciate your continued support, and as a small locally owned and operated business all drivers, customer service reps, dispatchers and maintenance techs work each and every day to provide you the safest and most trouble-free travel experience between the Island and your air travel destination.

Key things we have happening in 2024:

- **Expanded Shuttle Schedule** Beginning March 1, 2024, we are increasing to 10-daily roundtrip shuttle runs between Whidbey Island (WI), Paine Field (PAE) and SeaTac Airports (SEA). What this means for you ....
  - Southbound (WI-to-SEA): morning peak time departures between 6:00 AM – Noon; shuttles are available every hour-and-a-half instead of every two hours.
  - Northbound (SEA-to-WI): peak travel hours between 10:30 AM – 4:30 PM; shuttles will be every hour-and-a-half.
  - The revised schedule will also assist drivers in making earlier ferry connections when light traffic conditions exist.
  
- **Improved Airport Curb Side Service** ... As a company we have worked with SeaTac Airport Ground Operations to provide better direct curbside service for both departures and arrivals.
  
- **Continued Great Service at a Reasonable Cost** ... We held off on a fare price increase until after the holiday travel season. Like every other small business in America we are faced with exponentially growing operations costs and are implementing a fare increase starting in January 2024, the increase allows us to retain quality employees and maintain safe on-time operations throughout the year.
  
- **Reservation System Enhancements** ... Working with our IT and communication vendors, enhancing and streamlining your ability to make reservations either online or by phone.

Thank you again for choosing to travel with us and if you should ever have any questions, comments, or concerns please contact us at 360.679.4003 or email [reservations@setacshuttle.com](mailto:reservations@setacshuttle.com) All the best in 2024!

  
D'Arcy Morgan, Owner/Operator  
Whidbey SeaTac Shuttle & Charter

*Friends don't let friends drive them to the airport ... leave the driving to us!*